

## **Beecroft School Uniform Shop REFUND/EXCHANGE Policy.**

- Must have **Receipt** of Purchase – **within 28 days** We cannot exchange/refund **ANYTHING** without a receipt.
- Item(s) still in new condition / not worn / not washed
- All labels still attached
- Packaging, where applicable, is intact. Please try on our sample shirts in the shop before making a purchase, as it is almost impossible to re-package them, and we are then no longer able to sell them as no-one wants to buy an obviously opened package.
- **NO REFUND** on **SECOND HAND** items!
- **NO REFUND** or **EXCHANGE** will be given for **socks, tights** or **hats**, due to Health Regulations, so please choose carefully.
- **All REFUNDS are at the discretion of the Uniform Shop Manager!**

**NOTE**: Second Hand Uniform is 'donated' to the shop: we do not sell on consignment.